



In compliance with recommendations from the Nova Scotia Chief Medical Officer regarding control of the spread of COVID-19, and for the protection of our patients and staff, Sackville Hearing Centre and Alderney Hearing Centre will be closing as of **Monday, March 23, 2020** with plans to reopen on **Monday, April 6, 2020**.

During this time **emergency appointments may be arranged** after appropriate screening measures have been completed. If you require an emergency appointment, please call **902-865-4455**.

In the meantime, we are taking extra measures to ensure the health of our patients and staff. The impact of the COVID 19 virus is a rapidly changing concern and we are continuing to monitor the advice of our experts in Public Health.

We ask that you reschedule your appointment if:

1. You have traveled outside of Nova Scotia over the last 14 days or have been in contact with someone who has.
2. If you are experiencing fever, cough, or otherwise feel unwell.

Precautions we are taking:

1. All patients will be booked with a 15-minute buffer period to ensure no overlap between patient appointments.
2. Patients will be screened regarding wellness and recent travel when confirming their appointments to visit our clinic.
3. Hand sanitizer will be available, and use will be strongly encouraged when arriving in the clinic.
4. All surfaces within the clinics, such as but not limited to, high traffic areas such as waiting areas, assessment rooms and treatment rooms, will be disinfected before/after each appointment throughout the day.

We appreciate everyone's cooperation during these unsure times. The health and safety of our patients and staff is our priority as everyone does their part to slow the spread of COVID 19. Wash your hands, cover sneezes and coughs, avoid touching your nose, eyes and mouth. Practice social distancing (a distance of 2 meters is now recommended) and stay home if you are feeling sick. As Public Health recommends, if you have a fever, cough or difficulty breathing, DO NOT seek treatment at an emergency department or doctor's office unless symptoms are severe. Call 811 for information.

Thank you for your understanding.

Dr. Susan English-Thompson

Owner and Audiologist